OUTCOMES (FOI / EIR)	Total 2009	Total 2010	Total 2011	Total 2012	Total 2013	Total 2014	1 st Qtr 2014	2 nd Qtr 2014	3 rd Qtr 2014	4 th Qtr 2014
Number of requests where all information requested has been provided	441	506	624	559	784	823	249	211	182	181
Number of requests where part of the information requested has been provided (*includes requests where part of the information was refused as the costs would exceed the appropriate limit)	59	78	103	122	83	87	23	23	23	18
Number of requests where the applicant has been informed that the information requested is not held (advice and assistance provided)	17	10	19	22	38	23	7	6	3	7
Number of requests withdrawn by applicant	14	19	16	20	11	11	1	5	3	2
Number of requests refused as they where considered vexatious	0	0	0	1	0	0	0	0	0	0
Number of requests refused as they were considered repeated	0	0	0	2	1	2	0	2	0	0
Number of requests refused in full as the costs would exceed the appropriate limit (see above*)	2	14	34	51	33	30	14	6	5	5
Number of requests refused in full	40	36	70	118	100	69	22	15	20	12
Number of request on hold at time of compiling statistics awaiting response from applicant (clarification)	_	Info. not included in			13	18	0	3	10	5
Number of requests outstanding at time of compiling statistics	previous reports			17	38	59	19	16	17	7